

Electrical & Technology




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// **company profile**

Introduction

Mosili Electrical and Technology it's an establishment that was made possible by Ikamva Multimedia Technologies in the ICT Industry recognising the opportunity of growth in both business intelligence and system development.

IKAMVA Multimedia was established in 2003, it earns a vast experience in the ICT space referring to all the projects it has embark on in the past ten years.

Mosili Electrical and Technology was therefore established to complete such an experience by forming part of the Ikamva Group.

Ikamva multimedia its profile can be downloaded on our website: www.ikamvatech.co.za Both in the ICT space there were founded by Morena Ashley Ntsika who served and still serves in the following forums:

- Black IT Forum: National Treasury – www.bitf.org.za
- Black Business Council: Council Member – www.bbc.org.za
- ICT Charter: Response Member – www.ictcharter.org.za

Both companies have a luxury of participating in the state information Technology Forum (SITA) and they share the same vision of “CONNECTING THE WORLD”.

Mosili Electrical and Technology, is a leading new generation IT systems and integration company, that delivers on the promise of optimised technology investment. We provide infrastructure connectivity, applications integration, managed services as well as maintenance and support, ensuring the success of projects on a national as well as a regional level.



Organisational Structure

The company has implemented a flat structure, where functional titles determine the area of responsibility and the level of authority. There are four key areas of operations namely:

- Service Delivery Operations focused on all service deliverables including “incident management” logging, engineer despatch, tracking and escalation to ensure the highest mean times to repair are achieved.
- Business Management Operations - responsible for the operational and business health of the organisation. The business management operations unit carries the mandate of delivering centralised services including finance and administration, personnel services, IT services and logistics management.
- Services Development - responsible for contracted client relationships, contract compliance management and contract client business growth.
- Marketing - responsible for the development of new services, partnerships and alliances and market strategy.

Black Economic Empowerment

It is a stated objective to promote Black Economic Empowerment through the development and promotion of Black Businesses and Historically Disadvantaged Individuals (HDI).

Policies are under development to build a framework for the promotion of:

Employment Equity

The organization recognizes that it will be required to commit to specific Employment Equity targets to ensure the equitable and demographic representation of race and gender across all employment levels. The company is committed to a policy of promotion of Employment Equity and cultural diversity that will be underwritten in the following Human Resource Policies:

- Recruitment and Selection
- Compensation and Benefits
- Training and Development
- Performance Management
- Career Planning and Promotion
- Employee Relations
- Project Specific Sub-contracting and Affirmative Procurement and Outsourcing of Non-core business activities



In keeping with the philosophy of inclusivity and spreading empowerment, the company endeavours to utilize Black business suppliers, particularly SMME's and subcontractors wherever possible for project specific sub-contracting and procurement and outsourcing of non-core business activities. For clarity the organization adopts the definitions proposed by the BEE Commission of:

Ownership refers to economic interest, management refers to executive directors and their direct reports, controlled means that Blacks possesses authority to substantively manage, change and influence material business decisions and are actively involved in the operations of the business, where:

A black company is majority owned and managed by black people

The company is developing a database of black suppliers, by category, to be considered preferred suppliers. The inclusion of an organization will be subject to standard business practices. The take-on of a supplier will be approved by management to ensure requirements as per set performance standards are being met. Suppliers will be checked for compliance against the BMI initiative, The Real McCoy, to ensure that the supplier has the necessary Black Empowerment credentials.

A target value of business spend with Black organisations shall not be less than 35% of non-core purchases. Where the nature of the contract or supply of goods is outside the scope of a black SMME, first preference will be given to large Black businesses, then only traditional business that can show visible and meaningful support for Black Suppliers and implementation of Black economic empowerment policies.

Supplier Support and Development Initiatives

The company has plans to implement a development programme to facilitate the creation of an enabling environment for SMME organisations to access business opportunities in the company as well as opportunities to share in best practices in the organisation. Examples of this are:

Invitation to suppliers to meet with the relevant teams within organization (or other best practice companies in the industry) for exchange of ideas, workshops with suppliers to enable understanding of the company's procedures and systems or trainee programs for their staff.



Products & Services

Mosili Managed Services (a subsidiary of Ikamva Group) provides IT availability service solutions that include:

- On-site hardware and / or software maintenance for PC's, laptops and related computer peripherals
- On-site hardware and / or software server maintenance
- Preventative maintenance services
- Service level and statistical reporting
- Logistics services including warehousing, procurement, staging, set-up and deployment services
- Installations, moves, additions, changes and de-installation services
- Network migration services
- Asset management and audit services - physical and electronic
- Vendor warranty services
- Software distribution services – physical and electronic
- Process design and management consultancy
- Project management and administration
- Due diligence and transition planning
- LAN Administration service - off or on-site
- Remote support administration desk services
- IT Call desk Services
- IT Helpdesk Services
- Network operating system infrastructure and integration services including the design, installation and integration of the infrastructure WAN, MAN, LAN and network discovery
- Enterprise management services including server management, operating systems management, server application management, desktop management, software metering, asset management, network monitoring
- Managed network services
- Software Development (Client/Server and Web based)
- Molisi has developed world-class delivery competency in the field of IT-infrastructure managed services including desktop support services, hardware maintenance and repair and related product offerings and will be recognized and rewarded as the service partner of choice in our target markets through:
 - Building a reputation for service leadership
 - Innovating in a market that is commodities
 - Associating with the world's brand leaders in IT hardware and software applications, service methodologies and techniques
 - Building and nurturing an organizational infrastructure for error-free services
 - Operating the business cost and profit consciously
 - Delivering quality services measured by meeting SLA's while continuously focused on reducing the absolute number of failures



Offers the following services

IT strategy and technical architecture

- Enterprise architecture
- IT capacity planning
- Risk management

Datacentre Services

- Data centre consolidation
- BC/DR strategy
- Project planning, design, deployment
- Network design and services
- Technology refresh
- Platform Integration
- Server consolidation
- High availability and clustering
- Technology migration
- Upgrades

System & Database Administration Service:

- Unix/Linux system administration
- Database administration
- Novell administration

Project management

- Program development and management
- Infrastructure management solutions

Managed Services

- Enterprise management outsourcing
- Desktop and back office outsourcing including Miramar
- Customised end-to-end solutions
- Services outsourcing
- Helpdesk services
- Extensive management tools
- Cost effective management and outsourcing solutions



Our network expertise spans the following technologies:

- **Campus (LAN)** - high performance, exceedingly reliable campus networks that are a critical link in the value chain of service delivery to condiment and business customers alike, at the same time as facilitating collaboration between staff, suppliers and strategic partners
- **WAN (Routing/RAS)** – maximising connectivity between physically remote sites to realise the benefits of more efficient business communications through e-mail, the Internet and LAN-to- LAN networking
- **VoIP (Voice over Internet Protocol)** – realising the cost-saving, increased functionality and productivity offered by IP telephony technologies
- **Wireless** – leveraging off and utilising increasingly pervasive wireless technologies.
- **Mobility** – meeting the technology and business demands of the remote workforce.

Within the above technologies, we have a comprehensive service offering that includes:

- Design and implementation of network infrastructure
- Maintenance and micro-design
- Managed services
- Network consulting and design
- Network audit and optimisation
- Security and support
- Product procurement
- Bandwidth optimisation
- Managed enterprise networks

Our network expertise spans the following technologies:

Department	Project Description	Duration	Value	Reference
Department of Treasury	Servers	2012	R2.4 Million	Thami Mabija (CFO) 051 403 3458
Department of the Premier	Computers (Hardware)	2010	R1.7 Million	Alice Pule



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